



BRIT Systems' UrgentWorks (UW) is a pure browser-based application for critical results reporting. It supports the flagging of urgent findings and critical test results (by reporting clinicians), immediate communications and complete on-going tracking of results to the ordering clinicians. *All updates to the critical result are instantaneously available across the enterprise.*

A reporting clinician can easily use UW to effectively communicate their findings in accordance to ACR guidelines and JCAHO initiatives.



With a few simple automated steps UrgentWorks can improve patient safety, increase productivity and help to achieve compliance!

STEP 1



Site Gives Priority of "Stat" and/or Reading Physician Sees Urgent Finding

STEP 2



Reading Physician Enters Finding Into Server

STEP 3



"UrgentCall" Phones Location/Clinician and Leaves Message and/or Sends Fax & Email

STEP 4



Users "Acknowledge" on Phone or via Browser

STEP 5



Urgent Results History Added to Report

System Actions:
1. Auto-documents contacts
2. Users can document via browser

UW can be readily implemented within any workflow environment.

Reporting clinicians log in through any Internet browser and enter the urgent result, which automatically triggers the "Actions Needed" message over the browser-based interface. UrgentCall contacts the location/physician.

All messages and actions by all clinicians are recorded in the critical results history log.

Why you'll love this system:

- Meets JCAHO National Patient Safety Goal Objective #2
- Seamless interface to existing workflow (PACS, RIS or EMR)
- Reporting clinician simply types their note in a browser and the system utilizes a multi-pronged approach to contact the ordering physician
- Ordering clinician is notified proactively via the web, fax, email and/or phoned by UrgentCall.
- Auto-calling of results happens directly and becomes part of the critical results history
- System can connect reporting physician to recipient by phone
- System supports read-backs
- All system actions logged and users can enter notes on conversations. Web interface can be accessed on a computer, laptop or smart phone
- Administrator panel for message monitoring and statistical analysis
- Urgent history log for audit trails including messages, users and time stamps archived
- Once "Acknowledged", history of communication sent as an addendum to the final report
- No installation or application download – not even Flash